

Do you need  
**AFTER SALES** support?

**Unit under warranty**

Your unit will be repaired or replaced within up to 5 working days.

In the meantime you can count on a loan unit: please request it from Renfert GmbH.



**Unit not under warranty**

A cost estimate for repair will be prepared within up to 5 working days.

- 😊 If you accept it, your unit will be repaired within 48 hours (two working days).
- 😞 If you don't accept it, a fee of 50 € will be charged for inspecting the unit and preparing the cost estimate.

**Am I still under warranty?**

We offer you a warranty of up to three years from the date of purchase (the purchase invoice is binding).

**Please contact:**

Renfert GmbH Untere Giesswiesen 2,  
78247 Hilzingen, Germany

E-Mail: [support@renfert.com](mailto:support@renfert.com)

Fax: +49 7731 8208-679 | Tel.: +49 7731 8208-777  
(direct line to After Sales Service)