



Please use the “**ERROR TREE TOOL**”
to eliminate the error



If the error persists, please fill in the
“**COMPLIANT FORM**”
and forward it to Renfert GmbH

Unit **under warranty**

Your unit will be repaired or replaced within up to 5 working days.

In the meantime you can count on a loan unit: please request it from Renfert GmbH.



Unit **not under warranty**

A cost estimate for repair will be prepared within up to 5 working days.

😊 If you accept it, your unit will be repaired within 48 hours (two working days).

😞 If you don't accept it, a fee of 50 € will be charged for inspecting the unit and preparing the cost estimate.

Please contact:

Renfert GmbH Untere Giesswiesen 2,
78247 Hilzingen, Germany

E-Mail: support@renfert.com

Fax: +49 7731 8208-679 | Tel.: +49 7731 8208-777
(direct line to After Sales Service)